



COMMONWEALTH of VIRGINIA

Department of Emergency Management

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FEMA-1491-DR-VA

Commonwealth Situation Report # 15

Tuesday, September 30, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted, to Virginia on September 18, 2003 and continuing. See Attachment 1 for disaster assistance designations.

2. Current State Priorities

- Ensure health, safety, and welfare of citizens and emergency workers.
- Ensure delivery of water and ice to disaster victims.
- Restore power.
- Monitor and track debris removal progress.
- Manage expectations.
- **Complete** Public Assistance Preliminary Damage Assessments and **conduct** applicant briefings.
- Continue community relations contact with every designated jurisdiction.
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers.
- Provide state representation at every general community meeting.

3. Response Activities

- **Transportation**
 - Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.
- **Communications**
 - **14,582** customers without landline telephone service.

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, is open for those needing information regarding debris removal and building contractors 1-866-880-1380. The lines are open from 7 a.m. to 7 p.m. daily.
- **Mass Care**
 - ***One*** American Red Cross shelter is open in Virginia Beach with ***17*** total ***residents***.
 - Boil Water Advisory remains in effect in ***163*** water systems.
 - Health Department /FEMA coordinating mosquito/vector abatement.
- **Resources**
 - As of 1400 September ***30***, ***216*** National Guard troops were on active duty.
 - Command and Control – ***16***
 - Security – 6
 - Water/Ice Distribution – ***187***
 - Aviation – 3
 - Recovery Ops – ***0***
 - Maintenance Support – ***2***
 - Personnel Support – ***2***
- **Emergency Medical Services**
 - Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical-incident stress relief.
- **Energy**
 - ***39,905*** customers remain without power.
- **Food**
 - Disaster Food Stamps Program (a short-term program) has been approved ***for 39 designated localities***. ***See Attachment 3 for designated localities.***
 - ***6,482,000*** pounds of ice and ***1,379,678*** gallons of water have been distributed.
 - Seven staging areas in central and southeastern Virginia are providing water and ice to local governments.
 - Provided ***116,000*** meals in the last 24 hours for a total of approximately ***716,000*** at ***42*** fixed and ***57*** mobile sites.
- **Local Situation Report Summary**
 - The Local Situation Report Summary will be distributed weekly within the Situation Report on Fridays.

4. Recovery Activities

A. State Coordinating Officer:

- See current state priorities on page 1.

B. Human Services:

i. Teleregistrations

- Teleregistrations since last reporting period **4,579** for **44,317** total registrations at COB 9/29/03.
See Attachment 2 for teleregistrations by designated jurisdictions.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.

ii. Small Business Administration

	Issued	Received	Approved	\$ Approved	Declined	Withdrawn	Pending
Home	23864	249	0	0.0	3	0	249
Business	4351	32	0	0.0	0	0	32
EIDL	0	36	0	0.0	1	0	35
TOTAL	28215	317	0	0.0	4	0	316

iii. Individuals and Households Program (IHP)

1. Housing

- Temporary housing assistance dispersed to date - **\$7,676,234.71**
- *Two* travel trailers have been placed in the city of Poquoson.
- More than 789 homes reported destroyed and 8,465 with major damage.

2. Other Needs Assistance (ONA) (data as of 09/29/03)

Amount referrals approved: **\$4,227,238.77**
Amount referrals disbursed: **\$ 999,000.00**
Total referrals received: **17,650**
Total referrals approved: **2,395**
Total referrals ineligible: **2,178**
Total referrals withdrawn: **408**
Total referrals pending: **12,669**

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served 9/28	Clients Served Cumulatively
1	Poquoson Emmaus Baptist Church (Gym)—814 Yorktown Road	9/23	71	1,003
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26	31	173
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School 1435—A Todds Lane	9/26	50	254
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	60	240
5	Buena Vista/Mountain View Elementary (Closed 9/28 COB)	9/26	7	37
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27	35	103
7	Virginia Beach 316 Constitution Road	9/28	32	32
8	York <i>Caritas Building –1000 Old York Hampton Highway</i>	9/29	60	60
9	Alexandria <i>Lee Center—1108 Jefferson Street,</i>	9/29	16	16

v. Disaster Unemployment Assistance

- Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24, 2003.

vi. Donations Coordination

- *Continue to receive calls for clean up assistance and offers of services.*
- *Clean up needs are being coordinated with the VOAD Partner Agencies for action.*

vii. Crisis Counseling Grant

- *The Department of Mental Health and Retardation and Substance Abuse Services has developed an application for a Crisis Counseling Grant from FEMA.*

C. Infrastructure Services

i. Public Assistance Program

- *Have received 77 Requests for Public Assistance to date and have completed all Preliminary Damage Assessments.*
- *Processed advanced payments to the City of Poquoson and the Dept of Conservation & Recreation.*
- *PA is writing a Project Worksheet for debris removal for the Town of Tangier.*
- *The Applicant's Briefings have been scheduled and notification sent for Accomack-Oct 6, Lynchburg-Oct 7, Henrico and King William County-Oct 8, Fairfax City and Fauquier-Oct 9, Charlottesville-Oct 10, City of Hampton-Oct 14, and Electric Coops-Oct 15.*
- *PA attended a meeting today with Historical Resources at 2:00 p.m.*
- *Wednesday, October 1, there will be PA Inspectors training all day at DFO.*
- *Wednesday, October 1, there will be a meeting with Henrico County Department managers at 9:00 a.m.*

- Teleconference with the Department of Health scheduled for Wednesday, October 1, from 2 to 4 p.m. to advise hospitals in the state of available disaster assistance programs.

ii. Debris Management Liaison

- *VDEM continues to coordinate with FEMA and VDOT in addressing issues that are surfacing in regard to debris removal along VDOT right-of ways.*
- *VDEM is coordinating with the Virginia Marine Resources Commission in clarifying who has the responsibility in removing crab house debris from the waters around Tangier Island.*
- *VDEM is coordinating with Virginia Department of Environmental Quality, FEMA, and EPA in developing the most expedient and comprehensive approach to collect and dispose of hazardous materials cylinders, tanks, and drums that are being found throughout the impact area.*

D. Mitigation

- *Hazard Mitigation (HM) staff will meet with Virginia Tech representatives by October 3 to discuss contracting for services for completion of the Commonwealth's and localities DMA2K planning requirements using the 7% Hazard Mitigation Grant Program Planning funds.*
- *HM staff will attend the VA Zoning Officials Conference on October 1-2, to discuss the National Flood Insurance Program.*

E. Legislative Liaison

- *Responded to questions and inquiries from Senator Goodlatte and Delegate Hall regarding recovery issues. All inquiries have been satisfactorily completed.*

F. Community Relations

- CR has 22 teams in the field. *Projected maximum of 28 teams begins next week.*
- CR *teams are* staffing a booth at the State Fair through October 5. *Received 1004 inquiries through September 29 relating to debris, teleregistrations and food spoilage.*
- CR continues distribution of the FEMA English and Spanish teleregistration flyers and FEMA debris removal information flyers.
- CR will attend Town Meetings at *King William County, King William HS at 2 p.m. October 2.*
- CR will attend Town Meetings on September 30 at 6 p.m. with the Chesterfield County Board of Supervisors and at 7 p.m. in Suffolk with the City Council.

G. Public Affairs

- Public affairs has transitioned from the VEOC to DFO.
- *Two Field Public Information Officers (PIOs) have been deployed and operating in the Tidewater and Shenandoah areas.*
- *Coordinated with FEMA to provide media support for the FCO and SCO conference call with five major daily newspapers on debris and housing issues.*
- *Coordinating with FEMA public affairs on Recovery Times printing and distribution.*

H. Environmental Officer

- Coordinating with FEMA for meeting with Department of Historic Resources on September 30.

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

- A representative from the Office of Lieutenant Governor and the Department of Housing and Community Development participated in a long-term restoration meeting September 29.

ii. State Coordinator for Local Recovery Task Forces

- *Met with Greater Richmond Area Group with FEMA VAL, Red Cross Volag and Donations Management to give updates and look at options for them to address a coordinated long-term recovery.*
- *Met with Donations Management, FEMA VAL, Salvation Army and Southern Baptist to coordinate donations (goods and services) and central warehousing of donated goods.*
- *Continue to coordinate with FEMA VAL and others on matters relative to long-term recovery.*
- *Continue to coordinate with localities with LDRTF's and attempt to encourage others to organize one. A team of several VOAD organization reps is assisting in development of new Long Term Recovery Collaborations.*

Authority of Michael M. Cline, State Coordinator

/s/ Harry Colestock, Deputy State Coordinating Officer

Attachment 1 – Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 & Continuing					
NUMBER OF COUNTIES, INDEPENDENT CITIES & TRIBAL AREAS DESIGNATED									
Indiv. Assist	99	Pub Assist	99	Tribal Nations			0		
DECLARATION INFORMATION									
Jurisdiction	AFFECTED Not FEMA Designated	Declaration Dates							
		IA	Public Assistance						
			A	B	C	D	E	F	G
Accomack		09/18	09/18	09/18					
Albemarle		09/22	09/22	09/22					
Amelia		09/22	09/22	09/22					
Amherst		09/22	09/22	09/22					
Appomattox		09/22	09/22	09/22					
Arlington		09/20	09/20	09/20					
Augusta		09/20	09/20	09/20					
Bedford		09/22	09/22	09/22					
Brunswick		09/20	09/20	09/20					
Buckingham		09/22	09/22	09/22					
Campbell		09/22	09/22	09/22					
Caroline		09/20	09/20	09/20					
Charlotte		09/22	09/22	09/22					
Chesterfield		09/20	09/20	09/20					
Charles City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke		09/22	09/22	09/22					
Culpeper		09/22	09/22	09/22					
Cumberland		09/22	09/22	09/22					
Dinwiddie		09/22	09/22	09/22					
Essex		09/20	09/20	09/20					
Fairfax		09/20	09/20	09/20					
Fauquier		09/22	09/22	09/22					
Fluvanna		09/20	09/20	09/20					
Frederick		09/22	09/22	09/22					
Gloucester		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland		09/20	09/20	09/20					
Greene		09/22	09/22	09/22					
Greensville		09/18	09/18	09/18					
Halifax		09/22	09/22	09/22					
Hanover		09/22	09/22	09/22					
Henrico		09/20	09/20	09/20					
Isle of Wight		09/18	09/18	09/18					
James City		09/18	09/18	09/18					
King and Queen		09/22	09/22	09/22					
King George		09/22	09/22	09/22					
King William		09/22	09/22	09/22					
Lancaster		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa		09/22	09/22	09/22					
Loudoun		09/22	09/22	09/22					
Lunenburg		09/22	09/22	09/22					
Madison		09/22	09/22	09/22					
Mathews		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg		09/20	09/20	09/20					
Middlesex		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24

Nelson		09/22	09/22	09/22					
New Kent		09/22	09/22	09/22					
Northampton		09/18	09/18	09/18					
Northumberland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway		09/22	09/22	09/22					
Orange		09/20	09/20	09/20					
Page		09/20	09/20	09/20					
Pittsylvania		09/22	09/22	09/22					
Powhatan		09/22	09/22	09/22					
Prince Edward		09/22	09/22	09/22					
Prince George		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William		09/20	09/20	09/20					
Rappahannock		09/22	09/22	09/22					
Richmond		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge		09/20	09/20	09/20					
Rockingham		09/22	09/22	09/22					
Shenandoah		09/22	09/22	09/22					
Southampton		09/18	09/18	09/18					
Spotsylvania		09/20	09/20	09/20					
Stafford		09/20	09/20	09/20					
Surry		09/18	09/18	09/18					
Sussex		09/18	09/18	09/18					
Warren		09/22	09/22	09/22					
Westmoreland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York		09/18	09/18	09/18					
Alexandria – Independent City		09/18	09/18	09/18					
Bedford – Independent City		09/22	09/22	09/22					
Buena Vista – Independent City		09/22	09/22	09/22					
Charlottesville – Independent City		09/22	09/22	09/22					
Chesapeake – Independent City		09/18	09/18	09/18					
Colonial Heights – Independent City		09/20	09/20	09/20					
Danville – Independent City		09/20	09/20	09/20					
Emporia – independent City		09/18	09/18	09/18					
Fairfax – Independent City		09/20	09/20	09/20					
Falls Church – Independent City		09/20	09/20	09/20					
Franklin – Independent City		09/18	09/18	09/18					
Fredericksburg – Independent City		09/22	09/22	09/22					
Hampton – Independent City		09/18	09/18	09/18					
Harrisonburg – Independent City		09/22	09/22	09/22					
Hopewell – Independent City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City		09/22	09/22	09/22					
Manassas – Independent City		09/22	09/22	09/22					
Manassas Park – Independent City		09/22	09/22	09/22					
Newport News – Independent City		09/18	09/18	09/18					
Norfolk – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City		9/20	9/20	9/20					
Poquoson – Independent City		9/18	9/18	9/18					
Portsmouth – Independent City		9/18	9/18	9/18					
Richmond – independent City		9/20	9/20	9/20					
Staunton – Independent City		9/20	9/20	9/20					
Suffolk – Independent City		9/18	9/18	9/18					
Virginia Beach – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City		9/20	9/20	9/20					
Williamsburg – Independent City		9/18	9/18	9/18					
Winchester – Independent City		09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 9/29/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	16	119	King William	23	200
Albemarle	5	33	Lancaster	41	277
Alexandria (city)	12	151	Loudoun	7	35
Amelia	11	61	Louisa	6	60
Amherst	0	2	Lunenburg	3	38
Appomattox	1	9	Lynchburg (city)	1	5
Arlington	6	56	Madison	1	8
Augusta	8	109	Manassas (city)	1	3
Bedford	1	2	Manassas Park (city)	1	1
Brunswick	4	88	Mathews	20	520
Buckingham	4	20	Mecklenburg	1	39
Buena Vista (city)	1	36	Middlesex	23	461
Campbell	0	6	Nelson	0	6
Caroline	11	109	New Kent	21	551
Charles City	9	120	Newport News (city)	185	3760
Charlotte	3	22	Norfolk (city)	117	2959
Charlottesville (city)	4	30	Northhampton	2	69
Chesapeake (city)	239	2661	Northumberland	3	202
Chesterfield	294	3067	Nottoway	3	67
Clarke	3	11	Orange	0	33
Colonial Heights (city)	18	212	Page	5	159
Culpepper	2	15	Petersburg (city)	15	767
Cumberland	2	20	Pittsylvania	0	20
Danville (city)	1	60	Poquoson (city)	58	1665
Dinwiddie (city)	33	229	Portsmouth (city)	63	1758
Emporia (city)	0	12	Powhatan	2	101
Essex	22	190	Prince Edward	1	55
Fairfax	41	537	Prince George	13	317
Fairfax (city)	0	14	Prince William	3	105
Falls Church (city)	1	12	Rappahannock	0	6
Fauquier	5	21	Richmond	5	183
Fluvanna	3	18	Richmond (city)	44	2030
Franklin (city)	34	241	Rockbridge	1	47

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Frederick	5	23	Rockingham	1	57
Fredericksburg (city)	8	29	Shenandoah	0	8
Gloucester	181	2069	Southampton	6	207
Goochland	18	98	Spotsylvania	3	135
Greene	2	16	Stafford	5	166
Greensville	24	206	Staunton (city)	0	22
Halifax	2	19	Suffolk (city)	43	1306
Hampton (city)	467	4381	Surry	27	360
Hanover	65	576	Sussex	16	294
Harrisonburg (city)	2	23	Virginia Beach (city)	102	3055
Henrico	234	2192	Warren	2	23
Hopewell (city)	32	334	Waynesboro (city)	6	107
Isle of Wight	113	814	Westmoreland	9	231
James City	103	997	Williamsburg (city)	2	80
King and Queen	13	114	York	66	1500
King George	5	45	Totals All Localities	3025	44287

Attachment 3 – Disaster Food Stamp Program

Designated Jurisdictions

Augusta	Gloucester	Norfolk (city)	Staunton (city)
Charlottesville (city)	Hampton (city)	Northumberland	Suffolk
Chesapeake (city)	Hanover	Petersburg (city)	Surry
Chesterfield	Henrico	Poquoson (city)	Sussex
Colonial Heights (city)	Hopewell (city)	Portsmouth (city)	VA Beach (city)
Culpeper	Isle of Wight	Richmond (city)	Westmoreland
Dinwiddie	James City	Richmond	Williamsburg (city)
Fairfax	Lancaster	Southampton	York
Franklin (city)	New Kent	Spotsylvania	Waynesboro (city)
Fredericksburg (city)	Newport News (city)	Stafford	